

# TRAINING OUTLINE FOR ARIZONA CRISIS BED REGISTRY

### **OBJECTIVE**

To introduce the AZ Crisis Bed Registry by Contexture, and demonstrate the features and benefits to utilizing this tool for coordinating care with a crisis facility

#### **Benefits**

- i. Ability to rapidly determine closest open facility both for transportation/coordination or for referral purposes
- ii. Ability to view inpatient beds and stabilization units
- iii. Map view and list view; ability to view by specialty (detox, peer and family, COE, MAT Access Point, Psychiatric)

## ONBOARDING/TRAINING PROCESS

- 1. Participating agencies identified
- 2. Agency permission is granted by AHCCCS
- 3. Agency signs SOW agreement with Contexture
- Solari provides training to department leaders and any identified trainers in a "train the trainer" model
- 5. Agency provides list of employees/teams with email addresses, to Contexture
  - a. Jolene.reini@contexture.org
- 6. Contexture sends login information for each individual user or team
- 7. Department leaders or trainers take the information back to their teams to provide training and onboarding to their staff

#### TRAINING OUTLINE

- i. Uses and benefits
- ii. MFA
- iii. Login instructions
- iv. Google authenticator
- v. Refresh at the start
- vi. Bed Registry views
  - a) List
  - b) Map Navigation tools

## **PROVIDING FEEDBACK**

Your feedback is appreciated! Follow this link or the QR code:

https://forms.office.com/r/dAHw230qrv

