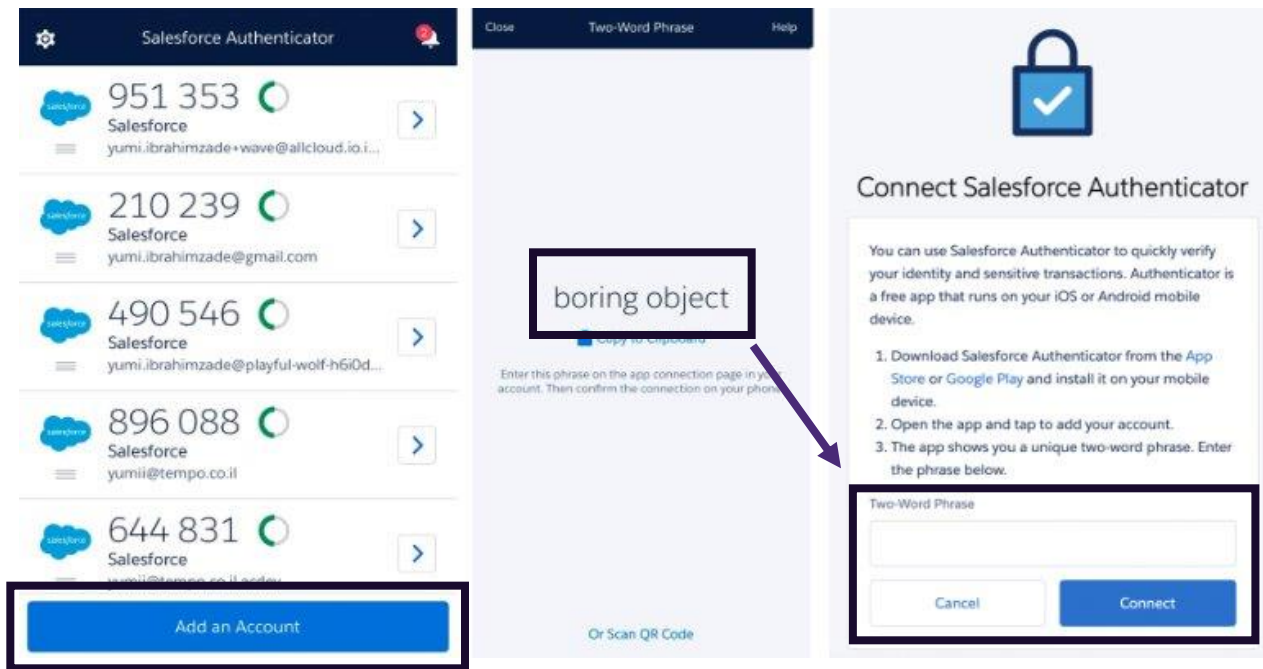# Multi Factor Authentication for Accessing the Contexture Help Desk

- Download and install Salesforce Authenticator from App Store or Google Play.
- Open the Salesforce Authenticator app on your mobile device and tap Add an Account. The app will generate a unique two-word phrase.
- In your Salesforce browser window, enter the two-word phrase and tap Connect.

- Whenever you login to Help Desk, you will receive a push notification to approve the login.
- In the approval page, you can see the login details like device and location.
- Hit the Approve button to confirm the login.