## **How to Access Your Alerts via DSM**

**Direct Secure Messaging** 

1. You will receive a generic email from Health Current, prompting you to go to your DSM account.



2. Click the link in the email: https://direct.healthcurrent.org/mail



## 3. Enter your login credentials

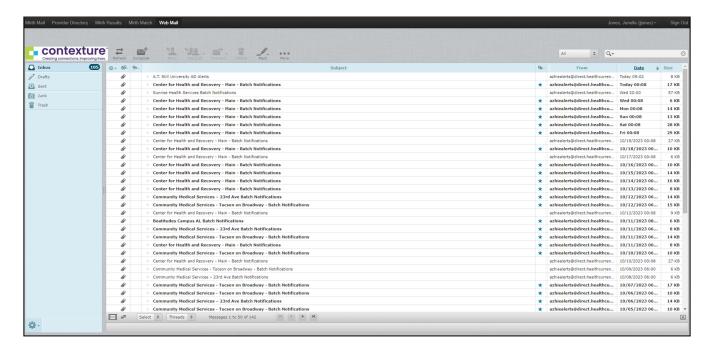
- a. These credentials are different from the HDH portal/HIE credentials.
- b. You should have received a separate email with the credentials to log into your DSM account.
- c. If you don't have these credentials, please reach out to HIE support via email at <a href="https://example.com/helpease/memory-new-acal-at-602-688-7200">helpease reach out to HIE support via email at <a href="https://enable.com/helpease/memory-new-acal-at-602-688-7200">helpease reach out to HIE support via email at <a href="https://enable.com/helpease/memory-new-acal-at-602-688-7200">helpease reach out to HIE support via email at <a href="https://enable.com/helpease/memory-new-acal-at-602-688-7200">helpease reach out to HIE support via email at <a href="https://enable.com/helpease/memory-new-acal-at-602-688-7200">helpease reach out to HIE support via email at <a href="https://enable.com/helpease/memory-new-acal-at-602-688-7200">helpease/memory-new-acal-at-602-688-7200</a>.
- d. You can also use the "forgot username or forgot password" options.



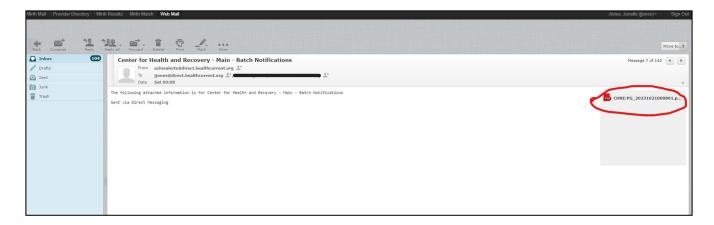
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4. Your DSM inbox will display after login



- 5. Double click a message
- 6. Report of alerts will be attached on the right



7. Double click the report and it will open in a new tab