



Behavioral Health Innovation: A Systems Approach to Achieving Population Health

1st Annual Colorado HIE Summit
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COLORADO
Behavioral Health
Administration



What is the BHA?

The Behavioral Health Administration (BHA) is a new cabinet member-led agency within the State of Colorado, housed within the Department of Human Services and is designed to be the single entity responsible for driving coordination and collaboration across state agencies to address behavioral health needs.



Behavioral Health for the People

The people of Colorado called for
this vision and the BHA was
conceived by the community.





BHA Vision

Behavioral health services in Colorado are accessible, meaningful, and trusted.



People Centered Values Drive Innovation

Our behavioral health system, like all of our systems, is made up of people, process and technology **in that order.**



Values Commitment

Our Values



COLLABORATION

Working in partnership to realize a holistic behavioral health vision

COMMUNITY-INFORMED PRACTICE

Integrating evidence-based guidance with lived expertise

EQUITY

Naming root causes of injustices and allocating the necessary resources to support desired outcomes

GENERATIONAL IMPACT

Engaging in meaningful and thoughtful action to create a new legacy

TRUTH

Being transparent and accurate when addressing the people of Colorado

Priorities



ENGAGEMENT

AUGUST-SEPT 2022

Lived Expertise Council ✓

Cabinet Council ✓

BHASO Stakeholder Engagement



STRATEGIC VISION/PLANNING

OCTOBER - DECEMBER 2022

Release of statewide strategic vision

County assessment tool launched

Formal agreements (continuing into 2023)



NEW RULES/STANDARDS

APRIL - JULY 2023

Rule rewrite of entire continuum

Reimagined crisis services

First annual report of grievances



BHA LAUNCHES

JULY 2022

JULY WINS! ✓

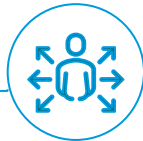


WORKFORCE STRATEGY

SEPTEMBER 2022

Release of statewide strategy ✓

Learning Academy in Progress



ACCESS TO CARE

JANUARY - MARCH 2023

Initial deployment of access to care methodology



CELEBRATE 1 YEAR

JULY 2023

JULY WINS!



A System for All

People Left Behind

People Put First

Fragmented Vision & Strategy

Unified Vision & Strategy

Funding Issues

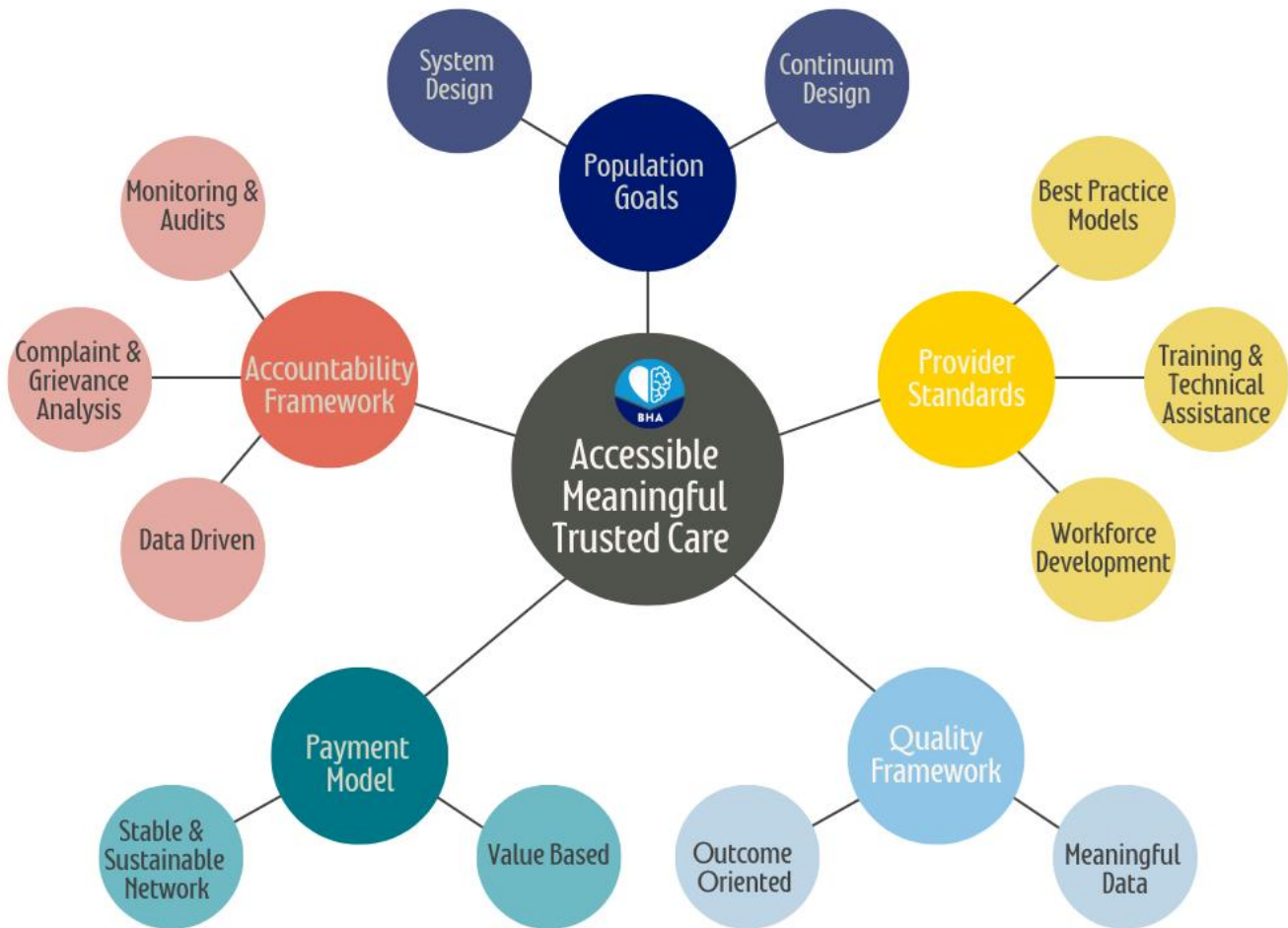
Improved Funding

Fragmented Data

Comprehensive Data

No System Coordination

System Coordination



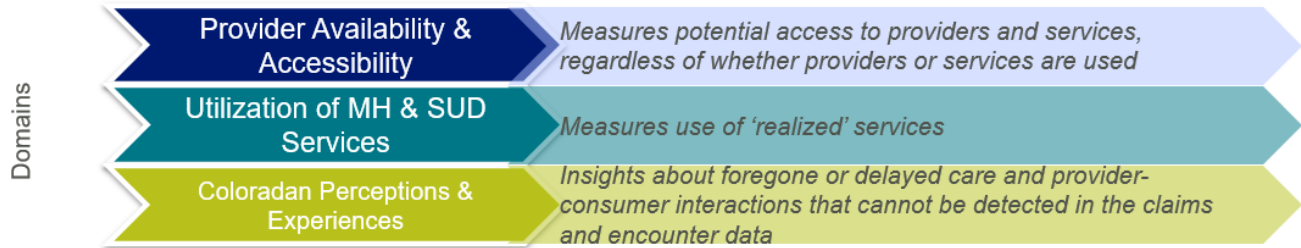


Access to Equitable Care Methodology

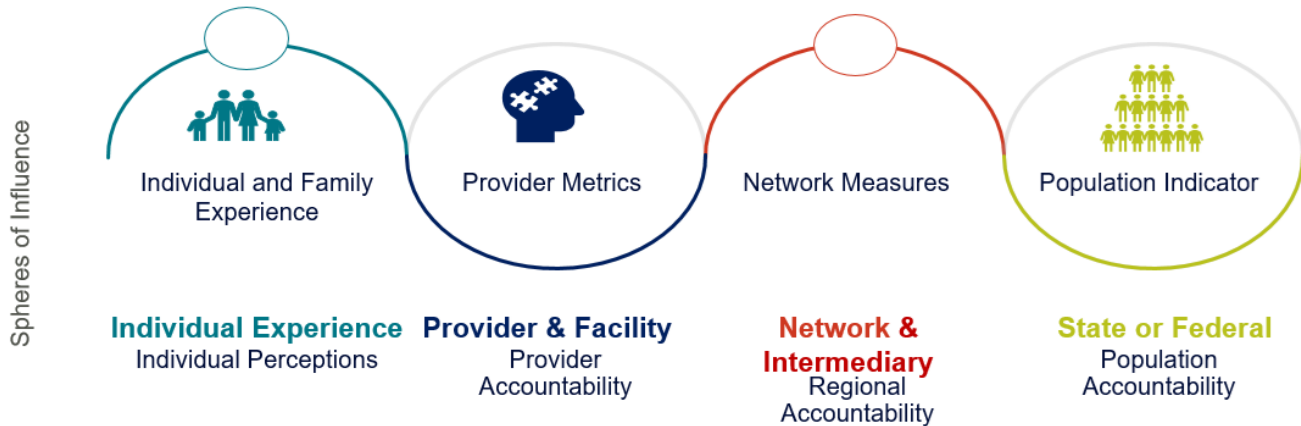
- Comprehensively measure the complexity of access to care
- Create a single metric for Governor's Office
- Demonstrate the extent to which there are equitable, positive, people-centered outcomes, using both existing and new metrics of access

Domains & Spheres of Influence

*Based on Urban Institute Medicaid Access to Care Framework



*Based on NCQA BH Quality Framework





Single Metric of Success

Access to Care Metric Grid		<i>Metric Domain</i>		
		1	2	3
		PROVIDER AVAILABILITY AND ACCESSIBILITY	UTILIZATION	INDIVIDUAL IN CARE PERCEPTIONS AND EXPERIENCES
<i>Metric Level</i>	A	Macro (State and Population Accountability) State HPSA Designation	Penetration	CHAS Stigma
	B	Meso (Network, including RAEs, ASOs, MSOs) Network Assessment	Follow-Up After Crisis Events	CAHPS
	C	Micro (Facility/Provider) Third Available Appt	BH Penetration & Prevalence	Cultural Competency (CAHPS ECHO)
	D	Individual (Recommended Addition) PIAAC Literacy	Individuals with a Need & No Services	Net Promoter Score

To drive innovation,
we must believe that
our communities have strengths.



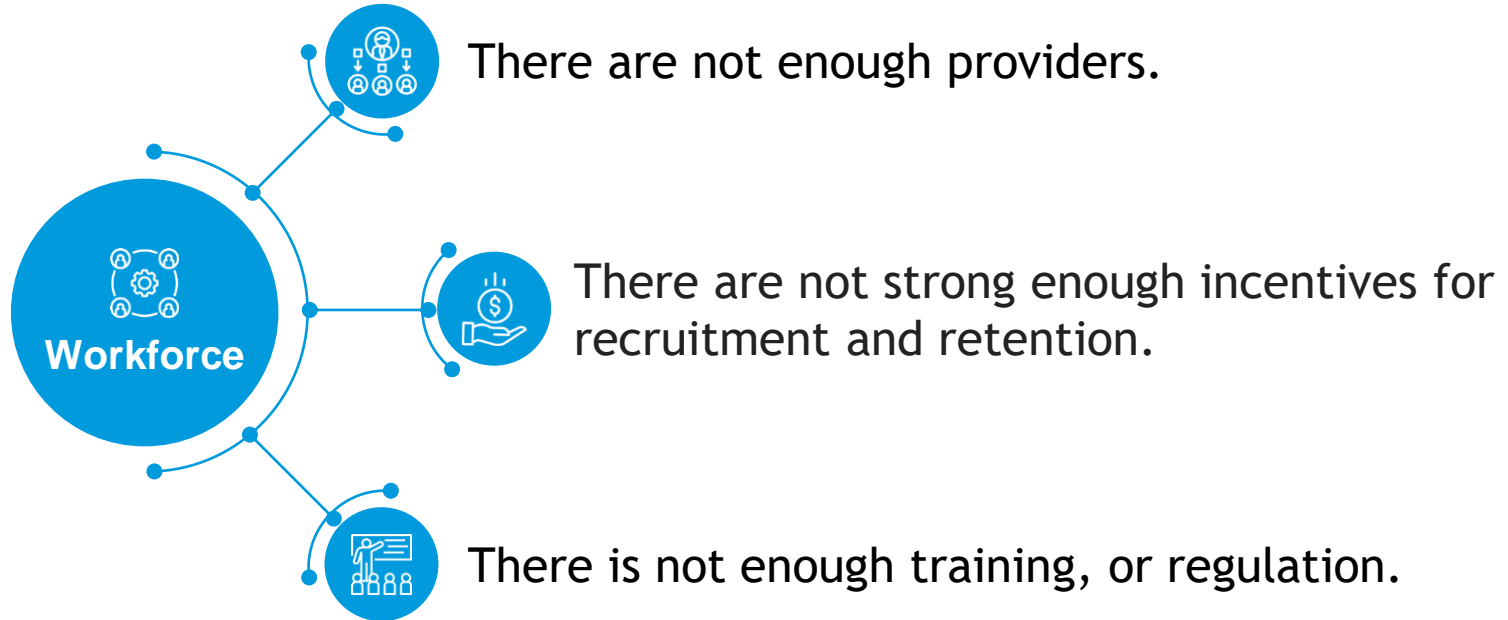
Bring solutions to.

Capacity-building requires relinquishing deficit-based models of community.

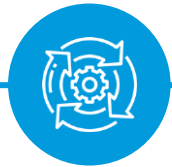
Bring solutions with.

Our communities exist in a system where their strengths have not been highlighted or uplifted.

Strengthening the Workforce: An Approach to Community Partnership



SB22-181 is a significant investment in behavioral health workforce development.



Promote the profession



Create opportunities to grow in the field



Build a coalition of peer support specialists



Keep it local



Offer loan forgiveness and scholarships



“This gives you information to get through a bad situation and doesn’t make you feel ashamed.”



<https://ownpath.co>

OwnPath Features

- English & Spanish sites
- Location-based search
- Guided experience search
- Resource access points
- Privacy commitment
- Feedback form

Change language English

OwnPath by COLORADO Behavioral Health Administration

Need immediate help for an emotional, mental health, or substance use crisis? 1-844-493-TALK (8255).

Find behavioral health care in Colorado that's meaningful for you.

Enter your zip code to find care near your area.

Search

We're here to support your search

Answer a few questions about you or your loved one for custom and confidential results.

Try our guided experience

COLORADO CRISIS SERVICES
If you're experiencing crisis
No matter what you're going through, help is available. Call Colorado Crisis Services at 844-493-TALK (8255) or text TALK to 38255.
[Learn more about Colorado Crisis Services.](#)

I Matter.
Free therapy for Colorado youth
I Matter can connect youth 18 years of age and younger (21 years or younger if receiving special education services) with a therapist for up to 6 free and confidential counseling sessions.
[Visit I Matter Colorado to find a therapist and schedule an appointment.](#)

COLORADO Department of Human Services
If you're experiencing or witnessing abusive behavior
Find community-based resources to answer your questions and provide support to anyone who is using, experiencing, or witnessing relationship violence.
[Visit Colorado's Domestic Violence Program \(DVP\) site for resources.](#)

Our commitment to you
You'll never need to create an account to use this service, and we do not store any personally identifiable information about you while using this service.

Frequently Asked Questions

OwnPath is in BETA (active development), as we work to improve performance and add features to the site. Have an idea for something that could be improved? [Submit a suggestion via this Google form.](#)

Accessibility Statement

COLORADO Behavioral Health Administration

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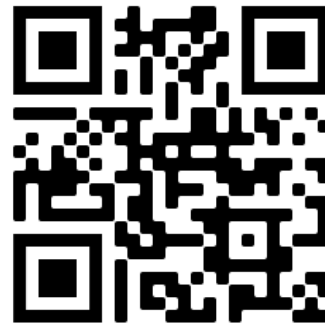
English

<https://ownpath.co>



Español

<https://mipropiasenda.co>



Information Sharing

A person should not be responsible for recalling and recounting their entire medical history, including both physical and behavioral health elements, at any given time. Instead, a person's health information should be available when and how it is needed.

Connectivity is Critical

Collaborating with key state partners including HCPF & the Office of eHealth Innovation to reduce provider burden, simplify an individual's experience with the "front door" of accessing care in Colorado, & ensure we are maximizing existing technology while building a connected future.





Purpose Driven

Because we believe all people in Colorado deserve to experience whole-person health, we envision a world in which behavioral health services in Colorado are accessible, meaningful, and trusted. Therefore we have made it our mission to co-create a people-first behavioral health system that meets the needs of *all* people in Colorado.

As pillars in the health information and health care community, you all are vital partners in building toward our future together.

Work closely with our teams at the state toward making this **technology people-first**. We ask that you **hold us accountable just as we will hold you accountable**, to ensure we are meeting the needs of all people in Colorado.



Nothing for us without us

Innovation on its own does not serve us; good innovation is rooted in our people's needs and our systems processes.

We need to listen to the people of Colorado first.

We need to establish processes that support people.

We need to thoughtfully systematize the ways our people engage in our state processes.

Stay Connected with the BHA

