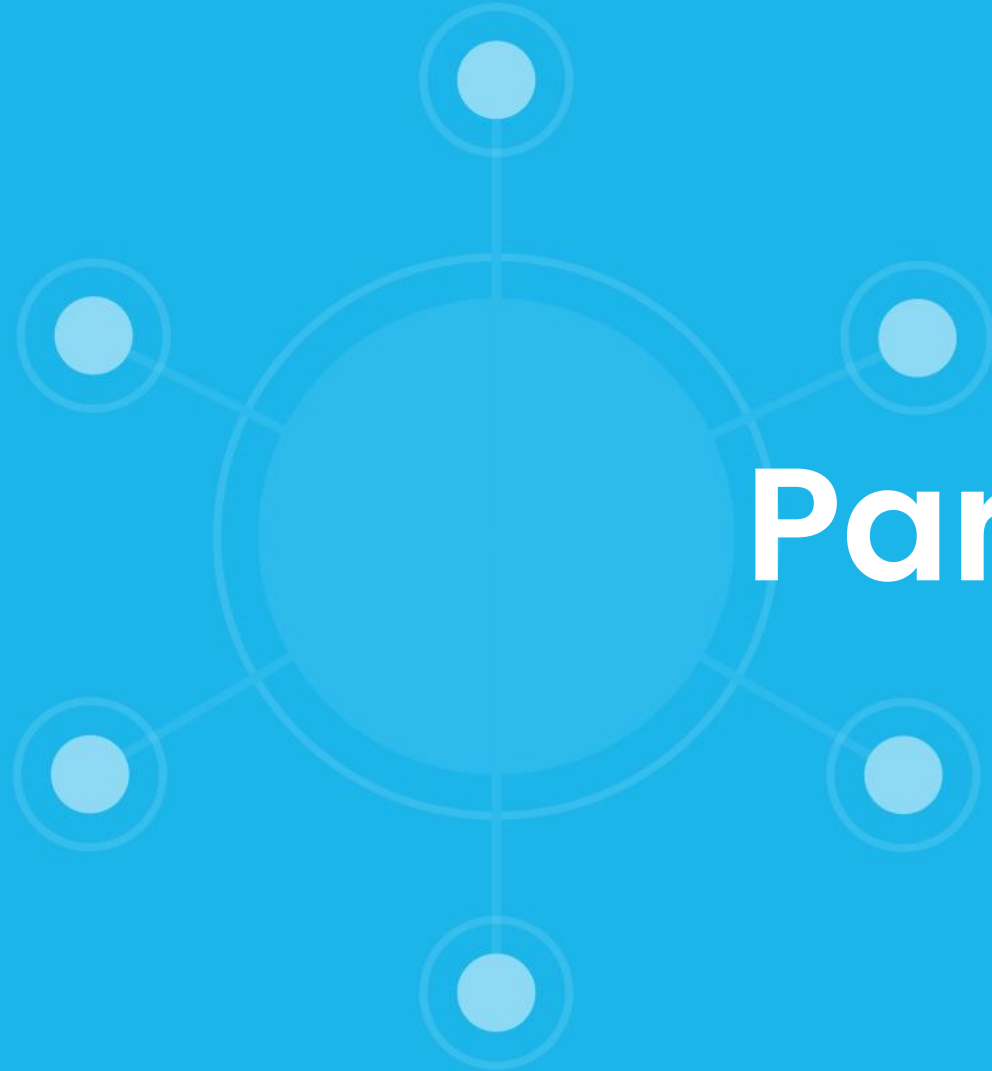# CommunityCares

Arizona's Social Determinants of Health (SDOH) Referral System

Connecting Resources for Social Determinants of Health

Partners

CommunityCares Partners

Program Goals

CommunityCares Program Goals

- Connecting Arizona communities.

- Improving health outcomes with a whole-person care mindset.

- Data-driven approach.

- Help organizations meet AHCCCS Differential Adjusted Payment (DAP) program milestones.

A Single, Statewide Solution for all Arizonans

CommunityCares:

Uniting our Communities

- Closed-loop referrals with outcome tracking

- Screenings and assessments for identifying client needs

- Resource guide with most current information

- Manage your organization's profile and keep your information up-to-date

- Fill out our **Community Partners** list and Contexture will reach out to your key partners and work to bring them on board at the same time as your organization

- Find new partners and resources to help the communities you serve

REFERRAL SYST

CBO Benefits

CommunityCares CBO Benefits

Keep track of the people you're helping.

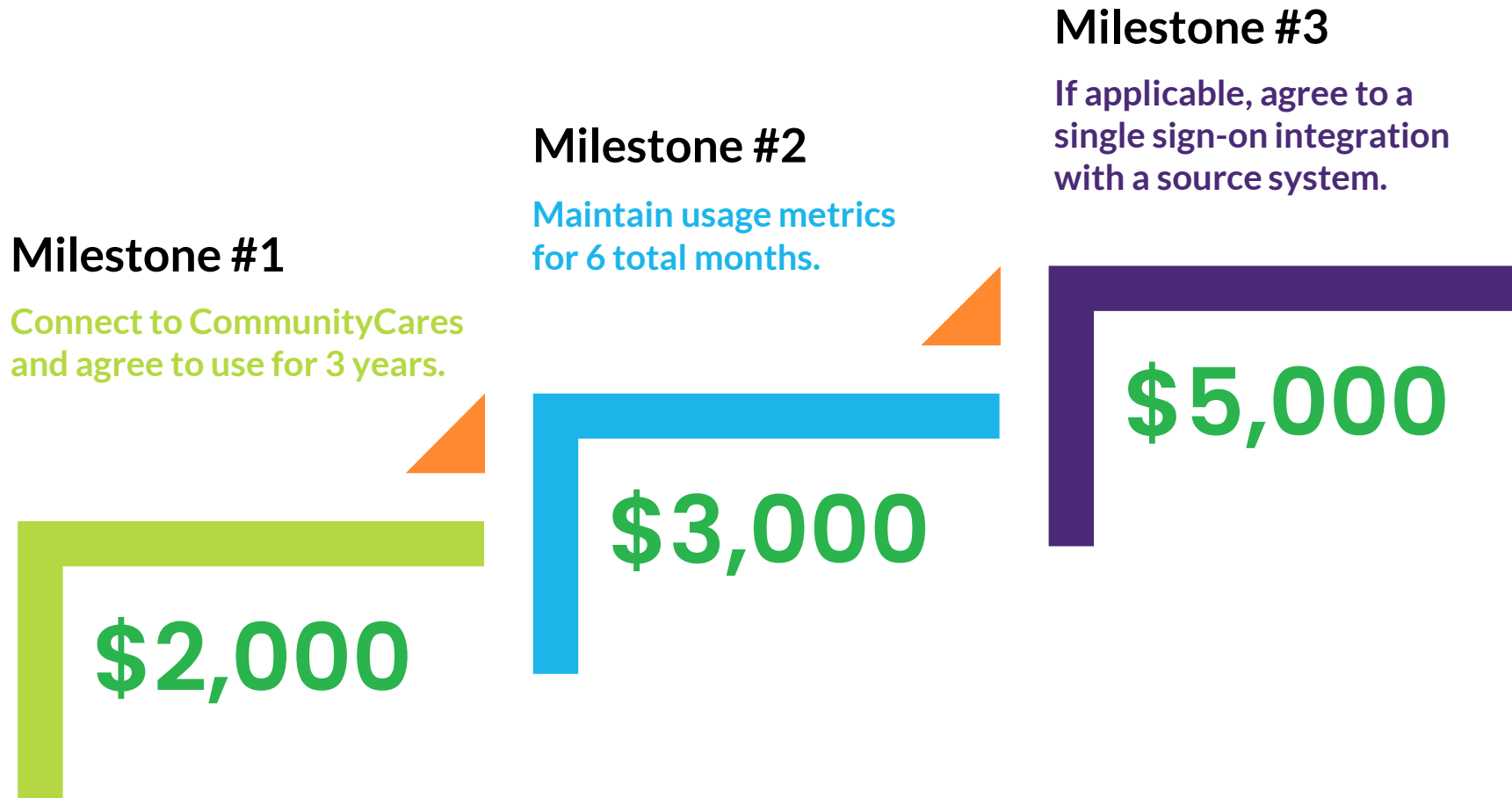Update your information, including turning on/off receiving electronic referrals.

Access a reliable and up-to-date resource directory.

View and pull data on your organization's activity.

CBOs Success Program

Community-based Organizations (CBOs) Incentive Program

Milestone #3

If applicable, agree to a single sign-on integration with a source system.

Milestone #2

Maintain usage metrics for 6 total months.

Milestone #1

Connect to CommunityCares and agree to use for 3 years.

$5,000

$3,000

$2,000

Coming Soon...

CBO Support Bank

CBOs will be able to access funds to improve their ability to utilize the CommunityCares SDOH referral system.

Some examples of how these funds can be used:

- Purchase new computers or tablets

- Pay for internet access

- Pay for additional staff time or training

Timelines & Priorities

- AHCCCS Differential Adjusted Payment (DAP) enrolled organizations.
- Organizations that are currently on the NowPow instance of CommunityCares or were actively engaged with CommunityCares prior to pause.
- We'll also be transitioning current Arizona Unite Us customers to CommunityCares.
- Community-based organizations (CBOs).
- Regional approach (see timeline).

CommunityCares Implementation & Onboarding Timeline													
Month/ Year	Aug. 2022	Sept. 2022	Oct. 2022	Nov. 2022	Dec. 2022	Jan. 2023	Feb. 2023	Mar. 2023	April 2023	May 2023	June 2023	July 2023	Aug. 2023
Wave 1	Central AZ (Maricopa)												
Wave 2						Southern AZ (Pima)							
						Northern AZ (Coconino)							
						Western AZ (Yuma)							
Wave 3									Central AZ (Yavapia, Pinal, Gila)				
									Southern AZ (Santa Cruz, Cochise, Graham)				
									Northern AZ (Navajo, Apache, Greenlee)				
									Western AZ (Mohave, La Paz)				

Interested in Joining?

1. Visit CommunityCaresAZ.org.

2. Complete the interest survey.

3. Responses to the interest survey will connect the organization to key contacts at Contexture and Unite Us who are subject matter experts to assist in the onboarding process and next steps.

4. Agreements are completed with Contexture and Unite Us. Depending on the organization and implementation needs. these agreements may include:

   - CommunityCares Agreement;
   - CBO Incentive Program Attestation;
   - Unite Us Terms of Use;
   - Unite Us Business Associate Agreement;
   - Unite Us No Cost Order Form.

5. Onboarding for healthcare organizations may take 6 to 12 weeks, depending on size and complexity of the organization and whether the onboarding includes an electronic medical records (EMR) interface integration.

CommunityCares Contacts

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Questions?