



# Healthix

EXCHANGING INFORMATION  
TO TRANSFORM PATIENT CARE



Healthix is part of the  
Statewide Health  
Information Network of  
New York (SHIN-NY)

**CIVITAS**  
Networks for Health




# About Healthix

# Healthix

## MISSION

Mobilizing health  
information  
across our communities



## VISION

The trusted partner sharing health information  
to improve people's lives

## VALUES

### Purpose

We are dedicated to improving the health of the community.

### Innovation

We are passionate about building innovative and lasting  
solutions.

### Respect

We respect the strengths that make each of us unique.

### Accountability

We own what we do and share our success.

### Teamwork

We think independently, speak openly, and act collectively.

### Harmony

We foster joy and work-life balance.

### Growth

We constantly learn and embrace challenges.



**Over 2,500**  
**Healthcare Organizations**  
**with more than 8,000 Facilities**  
**Across New York City and Long Island**

**Healthix**

New York City and Long Island

- Hospitals (81)
- OREs (731)
- Physicians (27,246)
- CBOs/BHOs (159)
- Health Plans (19)
- IPA, ACO, PPS (15)
- Other (33)

# HEALTHIX: A QUICK SNAPSHOT

August 2022

**480+ Million  
Inbound Data**

**284K  
Patient  
Records**  
via EHR

**50+ Million  
Patients**  
(314M – MRNs)

**260K  
Patient  
Records**  
viewed in portal

**15+  
Million  
Alerts  
Delivered**

# Healthix Services

# Healthix Services



## DATA RETRIEVAL

Patient health records, CCDs, C-CDAs, summaries and more



## DATA DELIVERY

Real-time encounter alerts & clinical updates



## DATA DISCOVERY

Analytics, research and insights

# Healthix Services

## DATA DELIVERY



### Healthix Alerts

Alerts are sent for selected patients, who experience a specific event (ED admit), or match a pre-identified criteria (3 ED admits in 30 days).

### Types/Triggers

#### Standard Alerts

- Emergency Room Admit/Discharge
- Inpatient Hospital Admit/Discharge
- Skilled Nursing & Rehab Admit/Discharge
- Patient Death
- NY Correctional Incarceration/Release
- COVID-19- Test, Result

#### Advanced Alerts

- Physician Note
- Elevated Risk (Admission, Illness)
- Avoidable re-admission
- Homelessness
- Lost-to-care
- Lab/Clinical
  - Viral load levels
  - COVID-19
  - Pertussis
  - C. Auris
  - Hep B
  - Hep C
  - TB
  - Herpes
  - Syphilis
  - Zika
  - Listeria
  - HIV
- eMOLST
- Custom Alerts



### Clinical Information Updates (CIU)

CIU provides instant and continuous information on all aspects of a person's medical record, delivered system to system.



### Profile 360°

Profile360° provides daily updates of information via a secure file transfer. Ideal for non-technical customers who need to follow a specific patient group.



### Healthix Direct

Direct is a secure email service that can be used by customers to receive alerts in a simple, secure, easy-to-read format.

## DATA RETRIEVAL



### Healthix Query

Data is queried via the Healthix Portal through a user login or SSO access. In the portal, users can search a patient's medical history, labs procedures, physician notes and more.

- Portal Access
- SSO (Access via SSO)
- SSO API



### Concise

Concise is a FHIR app that automatically launches in the Epic EHR when a user pulls the patient's chart. HIE data is available in the workflow to help make an informed decision based on data.



### CCD Query

An organization or user can request a patient CCD with full longitudinal medical history be sent on-demand. A filtered CCD allows the selection of specific information (date range, facilities, data elements).

- User Initiated)
- System Initiated
- Filtered CCD



### Flags API

Flags API allows users before they query to see if there is consent for the patient or if there is new HIE data available on the patient. This is a time saving feature.

## DATA DISCOVERY



### Gaps in Care

Gaps in Care reporting is instrumental in identifying closed gaps previously unknown (e.g., patients who received care outside of network). Helpful to improve HEDIS and QARR metrics.



### Analytics

Analytics provides predictive risk scores, dashboards, and quick reports using daily clinical information from across Healthix. This can assist in targeted outreach to high-risk patients.



### Research Exchange

The research exchange provides de-identified and identified data on a vast, diverse New York population, with a decade of medical history.

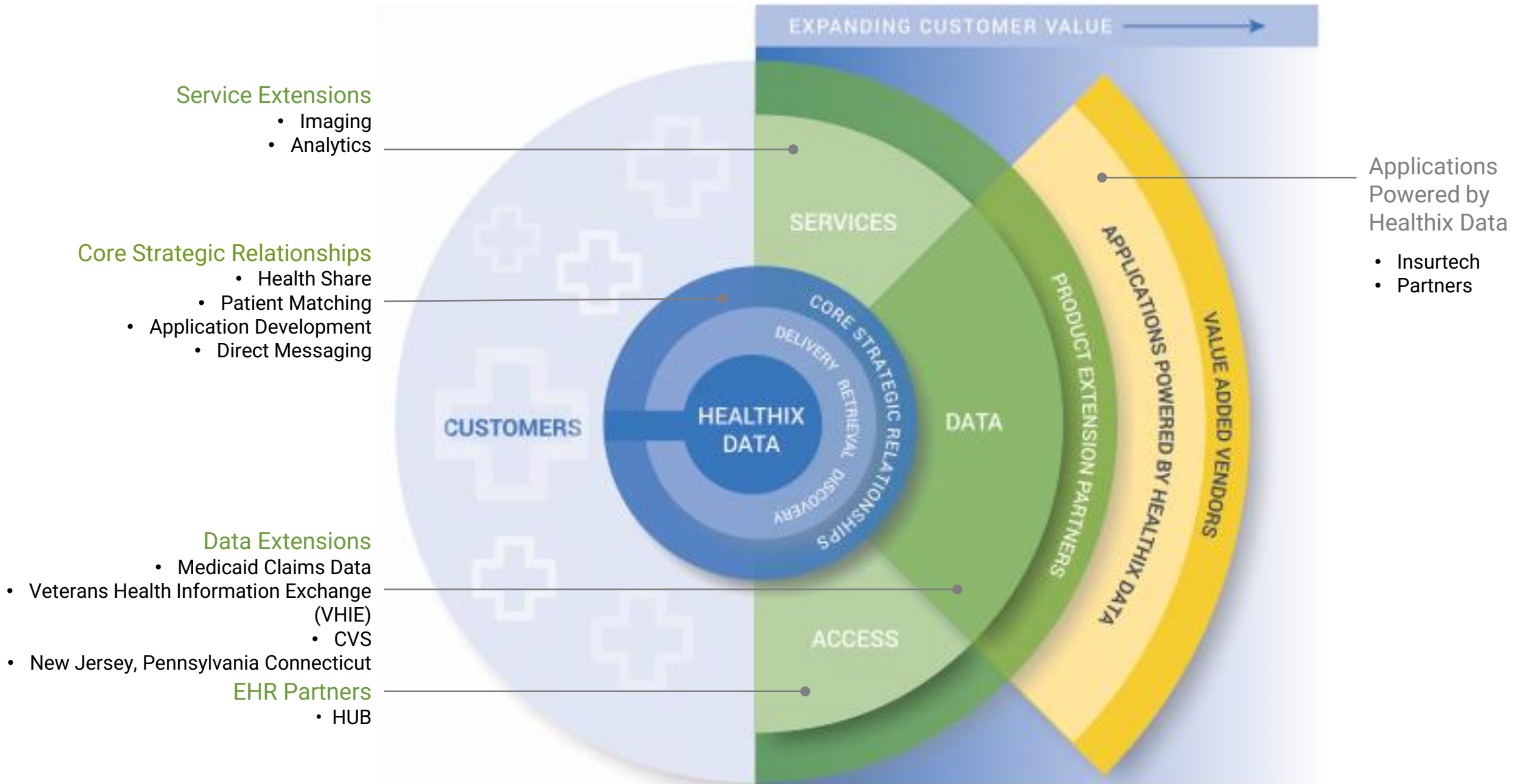


### Reporting Services

A range of reporting services are available to assist in understanding your patients (e.g., the market integrity report shows where patients go for care outside your network).

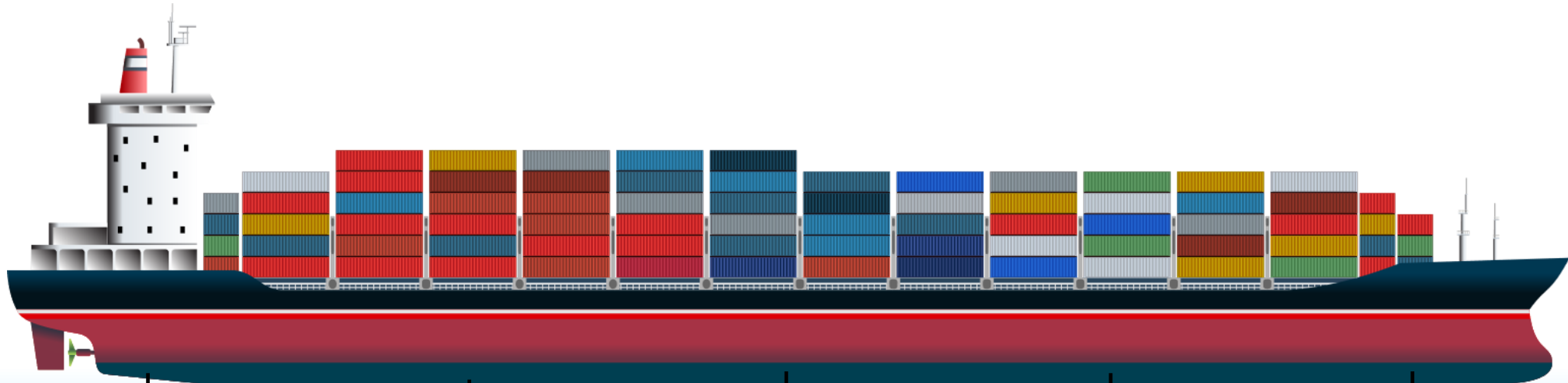
- Market Integrity Report
- 30 Day Readmissions
- Frequent ED Early returns
- eMPI
- Custom Report



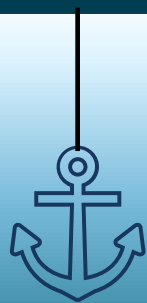


# HIE – What does the future hold?

# Core Anchors of an HIE



Health Data  
Utility (HDU)



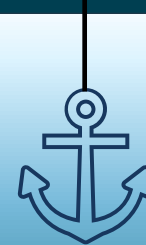
Payer Services  
(HEDIS)



Support  
Research



Clinical  
Trials



Consumer  
Empowerment